

ACTION WEAKNESSES IDENTIFIED: AGREED ACTION: DATES : COMMENT/EXPLANATION: PYRAMID:  
 PLAN NO:

## Appendix 5 - Future Recommendations Delayed

### DEPARTMENT CUSTOMER SERVICES

#### SERVICE GOVERNANCE & LAW

#### REPORT NAME REVIEW OF BUSINESS CONTINUITY

SERVICE	WEAKNESSES IDENTIFIED:	AGREED ACTION:	DATES :	COMMENT/EXPLANATION:	PYRAMID:
3	The report from Glen Abbot on the 'Ocean Drive' exercise highlighted areas that required to be addressed	Recommendations in the action plan will be met through an internal training programme which be developed by December 2009 and implemented by April 2010.	30 April 2010 31 May 2010 30 September 2010 <b>30 April 2011</b>	Until the current modernisation programme is completed and the relevant staff have been identified for these roles then the training cannot take place. This will form part of the corporate wide review of our Business Continuity processes, structures and plans to ensure a fit with our new organisational structure.	<b>Delayed but rescheduled</b>